**Chatbot:** Hello, Welcome to Mariam’s Kitchen! How may I assist you?

**User**: “ **Selects Catering “**

**Chatbot:** What type of event are you planning

***The chatbot should provide the user with Options*:** *Please select your event type from the list*. Naming ceremony, Wedding, Baby shower, Brunch party, religious celebration, Business/ product launch, Birthday or graduation (selection)/Other

**User**: "Selects Option".  
**Chatbot:** Redirects users to fill the catering Form

*If User selects* ***Other***

**Chatbot:** Please describe your event?

**User**: I’m looking for a caterer for my Housewarming event.

**Chatbot:** redirects user to form

**Chatbot**; How many guests are you expecting? {Exact number or range}

Are you located in New York? Yes/No

If No: Where are you located – “States option”

**User:** Can you provide a quote for 150 guests?

**Chatbot**; To provide a quote, we would require you to schedule a consultation with us as this will enable us to discuss the number of guests, the menu, and any additional service you might require. **Or please** click the link to fill in the form and book a consultation with us.

**User**; Can I get a list of your Menu/ Can you provide a customized menu for my event

**Chatbot:** Please click the link to download the menu / Yes, we can

**User**; Can I get a contact to reach you?

**Chatbot**: 475-289-6039 / send email to [eat@mariamskitchen.nyc](mailto:eat@mariamskitchen.nyc)

**User**: Where is your location

**Chatbot:** Mariam's Kitchen is located at 598, Throop Avenue Brooklyn, NY.

**User;** Do you offer buffet-style setups or plated meals?

**Chatbot:** Yes, we offer/ Yes, we do

**User**: When users click on the complaint box

**Chatbot:** I apologize for any inconvenience. Please send your complaint to [eat@mariamskitchen.nyc](mailto:eat@mariamskitchen.nyc), and we will address it promptly.

**User**: Do you offer Pick-up and delivery service?

**Chatbot**: Yes, we do/ we offer only pick up services

**User:** Are there any additional fees or charges that I should be aware of

**Chatbot**:

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**User:** Do you offer catering services?

**Chatbot:** Yes! We do weddings, parties, and private events. The minimum for a catering order is $250. Email us at [eat@mariamskitchen.nyc](mailto:eat@mariamskitchen.nyc) to place your order.

**Chatbot:** What kind of catering service do you require? ((Indoor/Outdoor)

**User:**

-------------------------------------------------------------------------------------------------------------------------**User;** What is your cancellation policy for catering orders?

**Chatbot:**

**User:** How do I make payment for the catering services?

**Chatbot:**

**User**: Does your catering service provide equipment, such as plates, utensils etc.

**Chatbot**: Yes, we do

**User**: Are there discounts available for the catering service?

**Chatbot**:

**User**: What is the average cost per person?

**Chatbot**

**User**: How many guests can your catering service accommodate

**Chatbot:**

**User**: What is the maximum notice required for placing order?

**Chatbot**:

**User**: Can you accommodate change or additions to my catering order at the last minute

**Chatbot:**

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**User:** What is the Maximum and Minimum number of guests your catering service can accommodate?

**Chatbot:**

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**Chatbot**; Hello, Welcome to Mariam’s Kitchen! How may I assist you? *please select the following categories* **A la carte / Catering**

**User: A la carte**

**Chatbot**: Whatwould you like to order?

**User;** I would like to order Jollof rice and fish with Zobo

**Chatbot**: Please click on this link to order your meal

**User:** Can I get a list of your menu?

**Chatbot:** Yes, please click here to download menu

**User:** I would like to order Fufu and bitter leave soup

**Chatbot**: Sorry! This meal is currently not available

**Chatbot**: Hi, please select the following categories (A la carte/ catering/ Breakfast/lunch)

**Chatbot:** What would you like to order?

**User:** Moin Moin

**Chatbot:** Please click on this link to place your order

**User:** What are your restaurant’s hours of operation?

**Chatbot:**

**User:** What are the prices of your dishes?

**Chatbot:**

**User:** What payment methods do you accept?

**Chatbot:**

**User:** Can I request additional condiments?

**Chatbot:**

**User:** What are your opening hours?

**Chatbot**:

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**User:** What types of cuisine do you specialize in?

**Chatbot:**

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**User:** Do you offer vegetarian or vegan options?

**Chatbot:** Yes we do. We can customize your order based on your preferences. Kindly send us an email ([eat@mariamskitchen.nyc)](mailto:eat@mariamskitchen.nyc) with a detailed request.

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**User:** What are your popular dishes?

**Chatbot:**

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**User:** Can I place a takeaway order?

**Chatbot:**

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**User:** Are you available for delivery?

**Chatbot:**

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**User:** How far do you deliver

**Chatbot:** No more than a 20-mile radius of the Barclays Center.

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**User:** How can I provide feedback on my experience?

**Chatbot:**

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**User:** Are there gluten-free options available?

**Chatbot:**

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**User:** What are your signature desserts?

**Chatbot:**

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**User:** Can you accommodate large groups or private events?

**Chatbot:**

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**User:** Are your ingredients sourced locally?

**Chatbot:**

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**User:** Are there any daily specials or promotions?

**Chatbot:**

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**User:** Can I purchase gift cards from Mariam's Kitchen?

**Chatbot:**

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**User:** Are there options for people with food allergies?

**Chatbot:**

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**User:** Do you offer traditional Nigerian breakfast options?

**Chatbot:**

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**User:** How can I stay updated with Mariam's Kitchen news and events?

**Chatbot:**

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**User:** Is there parking available near the restaurant?

**Chatbot:**

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**User:** Can I request customizations or dietary modifications for menu items?

**Chatbot:**

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**User:** Are there any seasonal or limited-time menu items?

**Chatbot:**

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**User:** Can I purchase Mariam's Kitchen merchandise or branded products?

**Chatbot:**

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**User:** What is the average wait time for takeaway orders?

**Chatbot:**

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**User:** Are reservations required for large groups?

**Chatbot:**

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**User:** Can I bring my own wine or alcoholic beverages?

**Chatbot:**

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**User:** Are there options for children or a kids' menu?

**Chatbot:**

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**User:** Can you accommodate specific cultural or religious dietary requirements?

**Chatbot:**

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**User:** Are there any recommended dishes for first-time visitors?

**Chatbot:**

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**User:** What is your refund policy?

**Chatbot:** Mariam’s Kitchen does not offer refunds.

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**User:** When can I place order for the weekend special?

**Chatbot:** Mondays 12pm – Wednesdays 11:59pm.

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**User:** When can my weekend menu order be delivered/picked up?

**Chatbot:** Orders are available for delivery/pick up on Saturday between 4pm-8pm.